

TECHNOLOGY SERVICES AT CAL POLY

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Cal Poly's Information Technology Services (ITS) offers a wide range of technology services and resources (<https://tech.calpoly.edu/services/>) in support of student success. Upon acceptance into the university, each student receives credentials (<https://tech.calpoly.edu/services/calpoly-account/>) from ITS that allow them to log in to their Cal Poly email account (<https://tech.calpoly.edu/services/email-and-calendar-o365/>), connect to campus Wi-Fi (<https://tech.calpoly.edu/wifi-connect-cal-poly-networks/>) and access the My Cal Poly Portal (<https://tech.calpoly.edu/services/my-cal-poly-portal/>) (my.calpoly.edu). The Portal is the online hub where many official university transactions are handled, like planning quarterly schedules, registering for classes and paying tuition. As a Cal Poly student, a number of software titles are available for little or no cost. A list can be found at: Software Downloads (<https://tech.calpoly.edu/services/software-downloads/>).

Whether you are in search of services or need urgent tech help, the ITS Service Desk offers friendly concierge support by phone, email and walk-in from their location in the Hub24 Computer Lab in Kennedy Library (<https://tech.calpoly.edu/contact/>). Service Desk staff offer assistance with account passwords (<https://calpoly.atlassian.net/wiki/spaces/CPKB/pages/2424940/Password+Help/>), PolyCard (<https://tech.calpoly.edu/services/polycard/>), connecting devices to Wi-Fi, and other campus technology needs.