CALIFORNIA INSTITUTE OF TECHNOLOGY

TECHNOLOGY SERVICES AT CAL POLY

Bill Britton, Vice President for Information Technology and Chief Information Officer, Information Technology Services (ITS)

Hub24, Kennedy Library
Phone: 805.756.7000
Email: servicedesk@calpoly.edu
https://tech.calpoly.edu/

Cal Poly's Information Technology Services (ITS) offers a wide range of technology services and resources in support of student success. Upon acceptance into the university, each student receives credentials from ITS that allow them to log in to their Cal Poly email account, connect to campus Wi-Fi and access the My Cal Poly Portal (https://tech.calpoly.edu/services/my-cal-poly-portal/) (my.calpoly.edu). The Portal is the online hub where many official university transactions are handled, like planning quarterly schedules, registering for classes and paying tuition. As a Cal Poly student, a number of software titles are available for little or no cost. A list can be found at: Software Downloads (https://tech.calpoly.edu/services/software-downloads/).

Whether you are in search of services or need urgent tech help, the ITS Service Desk offers friendly concierge support by phone, email and walk-in from their location in the Hub24 Computer Lab in Kennedy Library (https://tech.calpoly.edu/contact/). Service Desk staff offer assistance with account passwords (https://calpoly.atlassian.net/wiki/spaces/CPKB/pages/2424940/Password+Help/), PolyCard (https://tech.calpoly.edu/services/polycard/), connecting devices to Wi-Fi, and other campus technology needs.